



SUNSHINE NEWS



DECEMBER 2011

2011-01

Payment Options:

For your convenience we offer many methods to keep your account current. We accept Visa, MasterCard & Interac. Payment can also be made at your bank & by telephone & internet. Automatic Payments (through your bank account, Visa or Mastercard) can also be set up. Contact the office for an Authorization Form.

Meter Reads

If you do not have an AMR meter, please remember to read your meter on the first day of each month. Accounts will be estimated on meters read after the 4th of the month.

Alberta One-Call

1-800-242-3447.

Call before you dig.

Sunshine Gas Co-op Ltd.
Box 190
Blackie Alberta
T0L 0J0

Phone: 403-684-3672
Toll-Free 1-877-684-3672
Fax: 403-684-3657
E-mail: sungas@telus.net

We're on the Web!
www.sunshinegascoop.com



CHRISTMAS GREETINGS

It's the time of the year when many are involved in preparing for the holiday season. The Directors and Staff of Sunshine Gas would like to extend to all of our members and their families, a Very Merry Christmas and a Safe, Happy and Prosperous New Year.

Directors:

*John Ivers Roy McLean
Paul Wald Buster Davis
Monty Southgate John Graham
Roy Newman*

Staff:

*Brad Culp Art Bosch
Cody Ball Bryan Paetsch
Clyde Pollett Lorna Lee
Lori Patzer Shirley Laycraft
Phyllis Clingman*

AUTOMATIC METER READING (AMR)

Throughout 2011, Sunshine Gas Co-op Service Technicians have been installing AMR devices (ERT's) around the Franchise area. The ERT (Encoder Receiver Transmitter) will enable the Co-op to obtain monthly meter reads without having to enter your property and will eliminate the need for you to provide the Co-op with meter reads. The dials will still be visible so you can verify that the utility reading is accurate however the Co-op will use the AMR read for billing. To date, we have roughly 1/2 of our meters in the Co-op updated with this new technology. We have enclosed a Fact Sheet about AMR (see reverse) which will answer many questions you may have. Should you have further inquiries or if you would like to know if your meter has been updated, please contact our office.

2012 CONSTRUCTION / SECONDARY LINE WORK

Construction work for 2011 wrapped up with the arrival of snow, but it's never too early to get your name in for next year's construction list. The application deadline for new rural and urban gas line construction in 2012 will be July 31st and rates will be set by the end of March, after our Annual General Meeting. We also install secondary gas lines to provide heat for your outbuildings and we are able to install underground power lines as well. Please call our office in early Spring if you would like to have us do up an Estimate for gas or power line installation.

BUDGET BILLING

Did you know that you can budget your gas billing to get you through the winter months when heating costs are higher? If you have been a customer with Sunshine Gas Co-op for at least one year, we can calculate a monthly budget amount for you to pay each month, yearlong that will help cushion the cost of heating through the cold winter months. May 1st is the time to begin paying the budget amount and each spring we adjust it slightly for current gas prices. You can also set your budget amount up on pre-authorized credit card or regular payments as well. Call our office to inquire.

CUSTOMER INFORMATION:

To ensure that we have accurate information in the event of an emergency, please take a moment to update your current mailing and contact information.

Name:	Home Phone ()
Account Number:	Alternate # ()
Mailing Address:	Email:

ARE YOU INTERESTED IN ELECTRONIC BILLING?

YES NO

Please phone / e-mail / fax this information, or return by mail as soon as possible