



# SUNSHINE NEWS



**DECEMBER 2012**

**2012-01**

### Payment Options:

For your convenience we offer many methods to keep your account current. We accept Visa, MasterCard & Interac. Payment can also be made at your bank & by telephone & internet. Automatic Payments (through your bank account, Visa or Mastercard) can also be set up. Contact the office for an Authorization Form.

### Meter Reads

If you do not have an AMR meter, please remember to read your meter on the first day of each month. Accounts will be estimated on meters read after the 4<sup>th</sup> of the month.

### Alberta One-Call

1-800-242-3447.

**Call before you dig.**

Sunshine Gas Co-op Ltd.  
Box 190  
Blackie Alberta  
T0L 0J0

Phone: 403-684-3672

Toll-Free 1-877-684-3672

Fax: 403-684-3657

E-mail: [sungas@telus.net](mailto:sungas@telus.net)

We're on the Web!

[www.sunshinegascoop.com](http://www.sunshinegascoop.com)



### CHRISTMAS GREETINGS

It's the time of the year when many are involved in preparing for the holiday season. The Directors and Staff of Sunshine Gas would like to extend to all of our members and their families, a Very Merry Christmas and a Safe, Happy and Prosperous New Year.

#### Directors:

*John Ivers                  Roy McLean  
Roy Newman              Buster Davis  
Monty Southgate        John Graham  
Sheldon Anderson*

#### Staff:

*Brad Culp      Art Bosch  
Cody Ball      Bryan Paetsch  
Clyde Pollett    Lorna Lee  
Lori Patzer     Janet Goss  
Phyllis Clingman*

### STAFF AND DIRECTOR UPDATES

There have been some changes in staff and Directors in 2012. Shirley Laycraft retired from Sunshine Gas after 21 years with the Co-op. She will be greatly missed and we wish her all the best in her retirement. We would like to welcome Janet Goss to our office team at Sunshine. Paul Wald retired after 11 1/2 years of serving as a Director on the Sunshine Board of Directors. Paul's interest, input and dedication to Board will be missed. We wish him all the best in his retirement. We would like to welcome Sheldon Anderson as Interim Director on the Board. Sheldon will complete Paul's term which will expire at our March 2013 annual general meeting. We would like to recognize and extend congratulations to Clyde Pollett for 10 years of dedicated service with Sunshine's field team. The planned Service Manager transition is now completed. Art Bosch stepped down to join our field team, with Bryan Paetsch being promoted to the management team as Service Manager.

### AUTOMATIC METER READING (AMR)

Throughout 2012, Sunshine Gas Co-op service technicians have continued with on-site field installations of ERT (Encoder Receiver Transmitter) devices on customer gas meters. Once the ERT's are installed, we can electronically obtain your meter reading by driving by or close to your property in a vehicle equipped with a mobile handheld reading device. This will eliminate the need for you to provide us with a monthly meter reading. The dials on the meter are still visible so you can verify that the reading used for billing is accurate. The AMR meter readings are obtained usually between the 2<sup>nd</sup> and 6<sup>th</sup> of each month. The reading obtained is the reading as of 8:00am on the first day of the month. To date we have approximately 82% of the customer meters on AMR technology, and are reading them on a monthly basis. Our expectation is to have the ERT devices installed on all customer meters by the end of 2013. Should you have any questions, or if you would like to know if your gas meter is equipped with an AMR device, please contact our office.

### SERVICES OFFERED

We still offer gas piping services for new or extensions to existing piping. Our licensed and competent gasfitters can install gas piping to your appliances such as a furnace, water heater, shop heater, gas range, barbeque, etc. Please contact us if you would like us to provide you with an estimate for install. We also stock a large selection of Schedule 40 black iron pipe and pipe fittings at competitive pricing.

### 2012 CONSTRUCTION / SECONDARY LINE WORK

Due to ground conditions from frost and cold weather, our 2012 construction season is now wrapped up till the spring. The application deadline for new rural and urban natural gas services for the 2013 construction year is July 31, 2013, with the service rates being set at the end of March after our Annual General meeting. We urge you to have applications for new services to us early in the New Year to avoid any delays. We also can plow secondary underground gas lines and power cable to your outbuildings. Please call our office in early spring if you would like us to provide an estimate for your secondary gas or power cable installations.

